



Cardinal Health “Chasing Excellence” Award



Mai Nguyen, Montreal, QC

Nominated by: Julie Kinnon

Mai is a bedside nurse who believes highly in developing her expertise and knowledge to enhance her bedside nursing...Mai loves to learn and link knowledge to practice. Mai loves to see nurses interested in learning; she gets very excited when young nurses show interest in attending conferences and works to facilitate the process with our management team. Mai sees her personal development and education as a responsibility to herself, her employer and her profession...I believe Mai is a good model for young nurses and her enthusiasm for learning penetrates our unit.

Mai looks after the most acute patients in our unit. She is very familiar with advanced technology and is especially capable of troubleshooting our CRRT equipment. Mai's strong knowledge of physiology helps her to identify patient problems and facilitate treatment plans in a timely manner. She is respected by her medical colleagues and is intently listened to on rounds and during acute events.

Mai is a team player...we know that we can ask her questions, that she will support us and encourage us in our work and that she works very hard to do her very best. Mai is a nurse that every ICU would like to have.

~~ Julie Kinnon, Nurse Educator ICU

*Mai Nguyen and Alyssa Hrycshyn,
Sr. Market Manager, Medication Delivery &
Supply Automation, Cardinal Health Canada*



“Everyone says Mai has a very gentle and calm approach with her patients and families. One ANM stated she is also a very caring and compassionate person. Another stated “whenever I see Mai at the bedside talking with a patient, looking at the monitor or assessing her patient’s breathing pattern she has her left hand on the patient’s shoulder and her right hand holding the patient’s hand. It’s the ‘Mai pose’”. She has a very human touch in a very high tech world.”

~~ Colleen Stone, Nurse Manager ICU

“Mai is both a teacher and a mentor with a strong work ethic who consistently displays the highest of ethical standards. She is a valuable role model and resource to all members of the interdisciplinary team. Mai loves to teach in any situation. She understands the principles of adult learning and utilizes these principles in her teaching.”

~~ Catherine McKeown, Assistant Nurse Manager ICU

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